

SIMPO Cabinet Limited Warranty Statement

ZYC Cabinet is designed by ZYC Energy Co., Ltd. and specifically for the use of multiple modules in parallel with SIMPO5000. ZYC Energy Co., Ltd. provides the warranties in this document (“Limited Warranty”) to the person who purchases SIMPO Cabinet (“Product”) through an authorized reseller for their use and puts the Product into operation for the first time (“Buyer”).

1. Limited Warranty Coverage

For cabinets listed in Table 1, this Limited Warranty covers structural manufacturing defects in materials and workmanship for 5 years, and exterior paint and finish defects for 2 years from the original date of purchase.

Table 1: Cabinets covered under warranty

SIMPO Cabinet		
Product module	Cabinet 6	Cabinet 10
Max. Qty of modules	6(30kWh)	10(50kWh)
Dimension (WxDxH)	600 x 600 x 1270mm	600 x 600 x 1890mm
Fixation	4 wheels for easy moving and 4 feet for load-bearing	
IP rating	IP 20	
Weight	90kg	120kg

2. Exclusions and Limitations

- 1) The warranty does not cover accidental damage, normal wear and tear or misuse.
- 2) The warranty does not cover damage caused by misuse, failure to perform required maintenance and storage.
- 3) The warranty does not cover defects or failures caused by factors beyond ZYC Energy's control or repairs not approved by ZYC Energy.
- 4) The warranty does not cover operation or installation failures not performed in accordance with the manufacturer's installation and operation manuals, specifications and instructions.
- 5) The warranty does not cover workmanship and installation not performed by ZYC Energy or the suitability of this product for an application not approved in writing by ZYC Energy.

- 6) The warranty does not cover damage to external equipment, installation, dismantling, transport and re-installation of the cabinet by third parties.

3. Claim Policy

If Buyer wishes to make a warranty claim under this Limited Warranty, the warranty claim must be reported in writing to ZYC Partner or to ZYC Energy directly including the cabinet model number, battery serial number and original purchase receipt clearly showing purchase date.

If a warranty claim dispute occurs, by mutual agreement, ZYC and Buyer shall entrust an international authoritative testing organization to provide third party verification and opinion. The Buyer will bear the cost of the validation unless the claim is proven to be valid, in which case ZYC will bear the cost of the validation.

In the event of any product replacement or repair, ZYC Energy may at its sole discretion repair or replace the product with new or refurbished product or parts of similar age and use. In addition, ZYC Energy will require Buyer to provide installation photos and historical maintenance records.

Note: This document is continually updated and new versions will supersede older versions.